

**Gates & Cooper** LLP

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**FAX TRANSMISSION TO USPTO**

TO: Commissioner for Patents  
Attn: Examiner Catherine Michelle  
Tarac  
Patent Examining Corps  
Facsimile Center  
Alexandria, VA 22313-1450

FROM: George H. Gates  
OUR REF.: 9997

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Total pages, including cover letter: 5

PTO FAX NUMBER: 571-273-8300

If you do NOT receive all of the pages, please telephone us at (310) 641-8797, or fax us at (310) 641-8798.

Title of Document Transmitted:	REQUEST FOR CONTINUED EXAMINATION (RCE)
Applicant:	Judith A. Bayer et al.
Serial No.:	09/998,038
Filed:	November 30, 2001
Group Art Unit:	3623
Title:	CUSTOMER BUYING PATTERN DETECTION IN CUSTOMER RELATIONSHIP MANAGEMENT SYSTEMS
Our Ref. No.:	9997

Please charge all fees to Deposit Account No. 14-0225 of NCR Corporation, the assignee of the present application.

By: GHG

Name: George H. Gates  
Reg. No.: 33,500

I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on the date shown below.

Kellin Kellin  
Signature

21 SEP 2007  
Date

GHG/kmk

G&C 30145.425-US-U1

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Judith A. Bayer et al. Examiner: Catherine Michelle Tarae  
 Serial No.: 09/998,038 Group Art Unit: 3623  
 Filed: November 30, 2001 Docket: 9997  
 Title: CUSTOMER BUYING PATTERN DETECTION IN CUSTOMER RELATIONSHIP  
 MANAGEMENT SYSTEMS

## CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being filed via facsimile transmission to the U.S. Patent and Trademark Office on September 21, 2007.

By:   
 Name: Kathleen Krochko

**REQUEST FOR CONTINUED EXAMINATION (RCE) UNDER 37 C.F.R. §1.114**

MAIL STOP RCE  
 Commissioner for Patents  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Dear Sir:

This is a Request for Continued Examination (RCE) under 37 CFR § 1.114 of patent application Serial No. 09/998,038, filed on November 30, 2001, and entitled CUSTOMER BUYING PATTERN DETECTION IN CUSTOMER RELATIONSHIP MANAGEMENT SYSTEMS, in which no payment of the issue fee, abandonment of, or termination of proceedings has occurred.

- ☒ Enter the unentered amendment previously filed on August 21, 2007 under 37 C.F.R. § 1.116 in the present patent application.
- ☒ The fee has been calculated as shown below in the "Claims as Filed" table.

**CLAIMS PRESENT**

Claims Remaining:	Highest Number Previously Paid For:	Number Extra	Rate	Fee
RCE Filing Fee				\$790.00
Total Claims				
34	43	0	x \$50.00	\$0.00
Independent Claims				
3	3	0	x \$200.00	\$0.00
MULTIPLE DEPENDENT CLAIM FEE				\$0.00
TOTAL FILING FEE				\$790.00

- ☒ A charge to the Deposit Account identified below in the amount of \$790.00 to cover the RCE Filing Fees.
- ☒ Address all future communications to the Attention of James S. Stover, Esq. at NCR Corporation, 1700 S. Patterson Blvd., WHQ4W, Dayton, Ohio 45479, Telephone: (937) 445-3265.

09/24/2007 VBUI11 00000040 140225 09998038

01 FC:1801 790.00 DA

(PTO TRANSMITTAL - FILING UNDER 37 CFR §1.114)

Please consider this a PETITION FOR EXTENSION OF TIME for a sufficient number of months to enter these papers, if appropriate.

Please charge all fees to Deposit Account No. 14-0225 of NCR Corporation, the assignee of the present application. A duplicate of this paper is enclosed.

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By: 

Name: George H. Gates  
Reg. No.: 33,500  
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